

IT CONNECTIONS

A MESSAGE FROM MIKE CARLIN, Ph.D. VICE CHANCELLOR FOR INFORMATION TECHNOLOGY (CIO)

Welcome Back

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My UNC Charlotte to Replace 49er Express



As a reminder, 49er Express fully retires Thursday, November 12 at 5:30am. Its site, 49erexpress.uncc.com will redirect to my.uncc.edu for a year. Please also note the following as everyone prepares for the transition:

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CIO MESSAGE

In summer, we worked closely with the campus community, migrating 100% of all UNC Charlotte faculty, staff and students to the new Google Gmail and Gcal platform. In less than three months, over one billion items had



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been moved - clearly, a monumental effort for all. We are now one of four UNC System universities, along with hundreds of other institutions, who have adopted the full suite of **Google Apps for Education** (<https://googleapps.uncc.edu/>) for benefits such as unlimited file storage and collaborative working tools.

Dropbox is Coming



We're happy to announce the robust file sharing and storage hosting service, Dropbox, will come to UNC Charlotte this fall. It offers an easy-to-use and secure portable environment for documents, videos, slides, and more. And as with other Google apps, it comes with unlimited file storage.

Wireless Network Upgrades

ITS continues to plan for the campus-wide wireless upgrade in spring. Meanwhile the following changes will be made to the wireless network on Jan. 6, 2016:

Changing the way we do our work has been challenging, which is why ITS has provided myriad ways to support the campus through this transition. Training, documentation and desk-side support has been offered since May, and will continue every day through mid-September. If you haven't already, please click on our **training classes and drop-in hours** ([http://itservices.d07-](http://itservices.d07-stage.uncc.edu/calendar/2015-08)

[stage.uncc.edu/calendar/2015-08](http://itservices.d07-stage.uncc.edu/calendar/2015-08)) for a session that works for you. You'll also find support from our IT Service Desk (help@uncc.edu or 704-687-5500) and through an ever-growing IT FAQ site, **faq.uncc.edu** (<http://faq.uncc.edu>).

CTL Opens Interactive Classrooms

I'd also like to apprise you of some current and upcoming initiatives, found below. Significant strides have been made to provide more reliable and secure systems that support teaching, learning and research excellence. Change is inevitable as we discover ways to improve. As such, we'll continue to sharpen our focus communicating

these changes and guiding campus through them. Thank you and we hope you enjoy a successful new year,

Mike Carlin, Ph.D.
Vice Chancellor for Information Technology,
CIO

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ARCHIVES

<http://itservices.d07-stage.uncc.edu/it-connections/past>

- Welcome Back Spring Semester, 2016 (<http://itservices.d07-stage.uncc.edu/itconnections/2016-01-15/welcome-back-spring-semester-2016>)
- Welcome Back (Fall 2015) (<http://itservices.d07-stage.uncc.edu/itconnections/2015-11-02/welcome-back-fall-2015>)